



SBI ePay User Manual for Plant Customer

SAIL- ISP EPAY USER MANUAL FOR Plant CUSTOMER

ISCO Steel



SBI ePay User Manual for Plant Customer

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1. Access to portal:-



SAIL customers will navigate this link (<https://www.sailisp.co.in/epayment/PaymentHome.jsp>) & the home page of ISP epay will open up.

2. Navigation through home page:-



Once the home page opens through the link, **Plant marketing customers** need to be selected under payment catalog tab & PEMD payment to be selected for further login.



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3. Login Page:-

The screenshot shows the login page of the SAIL IISCO STEEL PLANT. The page has a blue header with the SAIL logo and the text 'Welcome to SAIL IISCO STEEL PLANT'. Below the header is a 'Payment Catalog' sidebar with options like 'Plant Marketing Customers', 'Township Customer', 'Vendor', 'ISP Employee', 'Guest House', and 'User Manual for E-Payment'. The main content area contains a 'Customer ID' input field, a 'Generate OTP' button, and a checkbox for 'I Agree to the Terms & Conditions'. Three green callout boxes provide instructions: '1. Enter 10 digit Customer ID' points to the input field, '2. Tick on, "I agree to Terms & Conditions"' points to the checkbox, and '3. Click on generate OTP' points to the button.

Home Saturday, January 31, 2026 For Assistance Contact Us. Click Here !!

Welcome to SAIL IISCO STEEL PLANT

Payment Catalog

- » Plant Marketing Customers
- » Township Customer
- » Vendor
- » ISP Employee
- » Guest House
- » User Manual for E-Payment

1. Enter 10 digit Customer ID

Customer ID:

SAIL - IISCO Steel Plant, Burnpur

The Terms and Conditions contained herein shall apply to any person using the services of SAIL - IISCO Steel Plant, Burnpur's Online Payment Utility for making specified payments through online payment gateway service offered through <https://www.sailisp.co.in/epayment/PaymentHome.jsp>

☐ I Agree to the Terms & Conditions.

2. Tick on, "I agree to Terms & Conditions"

3. Click on generate OTP

Generate OTP

Users need to input their customer ID, tick on "I agree to the terms & conditions" & then click on generate OTP. For OTP to be generated, customer ID must be valid, customer must have valid email ID registered with ISP & customer ID should not be blocked.



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4. Input OTP:-

The screenshot displays the SAIL IISCO STEEL PLANT ePay interface. The header includes a 'Home' button, a 'LogOff' button, the date 'Saturday, January 31, 2025', and a link 'For Assistance Contact Us. Click Here !!'. The main heading is 'Welcome to SAIL IISCO STEEL PLANT'. On the left, a 'Payment Catalog' sidebar lists options: 'Plant Marketing Customers', 'Township Customer', 'Vendor', 'ISP En', 'Guest', 'User Manual for E-Payment', and 'Transaction Track'. The main content area shows the 'Customer ID' as '1000056933'. Below this is the 'OTP:' section with a text input field containing 'Please enter OTP sent to your Email ID and M'. A 'Resend OTP' button is located below the input field. The 'OTP Sent to arjun.d****@tcs.com and Mobile no:*****0443' is displayed. At the bottom of the OTP section are 'Submit' and 'Back' buttons. Three green callout boxes provide instructions: '1. Enter OTP received on email & SMS' points to the OTP input field; '2. OTP will be received on this email and phone no.' points to the OTP sent information; and '3. Click on Submit button' points to the Submit button.

Customer ID: 1000056933

OTP: Please enter OTP sent to your Email ID and M

Resend OTP

OTP Sent to arjun.d****@tcs.com and Mobile no:*****0443

Submit Back

1. Enter OTP received on email & SMS

2. OTP will be received on this email and phone no.

3. Click on Submit button

Correct OTP must be entered that was sent on email and phone number.



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5. PEMD selection and display page:-

[Home](#) [Log Off](#) Saturday, January 31, 2026 [For Assistance Contact Us. Click Here !!](#)

Welcome to SAIL IISCO STEEL PLANT

Customer ID : 1000056933

Customer Name : MANAGER(STORES),THE FACT LTD.,

Email ID : arjun.dutta@tcs.com

Address : PETROCHEMICAL DIVISION,P.B.NO.17, Pincode: 683501

Vendor GSTIN : 32AAACT6204C1Z2

Pan Card Number : AAAC6204C

Contact No : 8018100443

[E-Payment History](#)

SELECT	PEMD SERIAL NO	PEMD TYPE	VALID FROM	VALID UPTO	AMOUNT
☐	1000000020	Y1	30.01.2026	27.02.2026	175000.00
☐	1000000018	P1	27.01.2026	03.02.2026	165000.00

1. Select PEMD to pay

2. Click Proceed to pay

[Proceed to Pay](#)



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8. Payment success:-

[Home](#) | [Saturday, January 31, 2026](#) | [For Assistance Contact Us:- Email: Phone: -](#)

Welcome to SAIL IISCO STEEL PLANT



Payment Catalog

- » Plant Marketing Customers
- » Township Customer
- » Vendor
- » ISP Employee
- » Guest House
- » Transaction Track
- » Payment History

Transaction Status: SUCCESS

Your Payment was Successful.

Merchant Order No :6500000033

Transaction ID :7258347439412

Transaction Date :2026-01-31 14:56:58

Total Amount : 165000

Remarks : A system generated ePayment intimation is sent to your registered email.

To make another payment :[Click Here!!](#)

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9. Transaction Tracking:-

The screenshot shows a web browser window with the URL `sbiipay.sbi/secure/transactionTrack`. The page displays the SBI ePay logo and the title "Transaction Tracking". The form contains the following fields:

- Merchant Ref Number *
- Transaction Date *
- Payment Mode * (Please Select)
- Captcha * (d8axk)

Below the captcha field, it states "Letters are case-sensitive". At the bottom of the form are three buttons: "Submit", "Reset", and "Home". A green callout box on the right contains the text "Enter Relevant Details" with an arrow pointing to the Merchant Ref Number field.

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